

ISSUE CLASSIFICATION	
Class	Subclass

PATENT NUMBER

U.S. UTILITY Patent Application

O.I.P.E. <i>RD</i> SCANNED <i>VR</i> (2) <i>IT</i> Q.A.	PATENT DATE
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APPLICATION NO. 09/637969	CONT/PRIOR	CLASS 709	SUBCLASS 226	ART UNIT 2152 2154	EXAMINER A. J. T. Hady
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ITS Nayel Saleh

Method and apparatus for allocating resources of a contact center

PTO-2040
12/99

ISSUING CLASSIFICATION

[illegible]

<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS		CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.	_____ (Assistant Examiner) (Date)		NOTICE OF ALLOWANCE MAILED	
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____	_____ (Primary Examiner) (Date)		ISSUE FEE	
			Amount Due	Date Paid
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